

October 30<sup>th</sup>, 2019

## 103 & 105 West Lodge Residents

### In-Suite Heating Pipe Replacement

Dear Residents,

As part of our Community improvement initiatives, we are pleased to announce that we will be significantly improving the heating system by replacing all in-suite copper heating pipes and main riser distribution lines throughout the building. This is the final step after replacing the boiler systems last Fall. The purpose of this work is to ensure an optimum distribution of heat throughout all suites and to prevent leaking/flooding that has been experienced over the past few months, and so all residents experience increased comfort in their personal living spaces

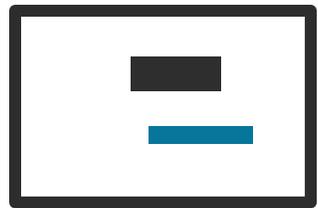
The work was started on **July 29, 2019** at 105 West Lodge and once completed will proceed to 103 West Lodge. The expected completion date for the work at **both** buildings is **December 31<sup>st</sup>, 2020**. The work will target individual riser lines in each impacted suite and is expected to be completed within a 2-3 week timeframe based on scheduling, prepping the suites, removal, replacement, and sealing & painting the impacted sections of the wall that are required to be opened to conduct the work.

This is a significant project that may cause temporary disruption and impact the living room and / or bedroom areas of your suite. The work entails cutting into the drywall in the bedroom / living room area (depending where the pipes are), to access and replace pipes. In preparation for this work, we kindly request that all residents move their furniture away from these areas at least 3 – 4 feet from the windows and columns in the living room and bedrooms. The holes will be re-drywalled and painted once the pipes have been replaced.

To ensure an efficient process for all residents, Timbercreek will provide a 48-hour notice of the scheduled date for your suite and will provide you with an information package that reviews the full schedule for when your particular suite/riser line will take place.

We will ensure the area of work is kept tidy and maintained throughout the work being performed and then thoroughly cleaned once completed. In order to help you understand the scope of work involved, we will be setting up sample suites and photos that will reflect what you can expect. These suites will be accessible to you from Monday, July 22 during office hours at 103 West Lodge in suite 106 and 108.

In addition, as of October 9<sup>th</sup>, we have set up an “Information Night” to explain the timeframes, what to expect during the time your suite is being worked on, and an opportunity to raise questions/concerns prior to the start of the work in your suite. Residents will be invited to attend their riser line session prior to the work being started in their suites.



If you have any questions or concerns, please call **416-537-2364**, drop by the office, or visit our new West Lodge community website at [www.westlodgecommunity.com](http://www.westlodgecommunity.com).

Thank you for your cooperation and understanding while we complete this important work to make West Lodge a comfortable home for everyone!

Regards,

A handwritten signature in black ink, appearing to be 'RB' with a stylized flourish.

Mr. Ronen Bachar  
Regional Manager - GTA