

November 24, 2020



Dear Valued Resident,

Hazelview Cares Rent Relief Program

Faced with the continued challenges in Canada resulting from the COVID-19 pandemic, we are committed to continuing to support and help protect the health and safety of Residents and Team Members.

We are pleased that we were able to support many Residents through our Rent Support Program launched in March. To further support these Residents, we have created the Hazelview Cares Rent Relief Program. With the Hazelview Cares Rent Relief Program, participants in our Rent Support Program will receive a credit of up to one month of their current rent. We will be reaching out to this group directly to discuss the details.

We recognize that in addition to participants in the Rent Support Program, other Residents may have faced financial hardship due to COVID-19. As such, we are extending the Hazelview Cares Rent Relief Program to support other Residents in good standing* who can demonstrate financial hardship due to COVID-19 by providing proof of receipt of CERB/EI/CRB or CRSB. These applicants may be eligible to receive a rent credit by filling out an online application form. The amount of the credit will depend on the demand. If demand is greater than anticipated, we may resort to a lottery selection of eligible applicants.

Applications will be accepted from November 27 to December 11, 2020.

Visit www.hazelviewproperties.com/rentreliefProgram for more details on the Hazelview Cares Rent Relief Program and to apply. If you have questions or require assistance completing the application, please contact your building office.

Please also find below some information regarding additional Federal resources that may be helpful for you.

Federal Support & Resources

The Federal government has put in place support for those who may be suffering financial hardship related to job loss, additional burdens caring for family, or illness due to COVID-19.

Employment Insurance

- Visit: <https://www.canada.ca/en/services/benefits/ei/ei-sickness/apply.html>

Canada Recovery Benefit (CRB)

- Visit Canada Revenue Agency website: <https://www.canada.ca/en/revenue-agency/services/benefits/recovery-benefit.html>
- Gives income support to employed and self-employed individuals who are directly affected by COVID-19 and are not entitled to Employment Insurance (EI) benefits.

Canada Recovery Sickness Benefit (CRSB)

- Visit Canada Revenue Agency website: <https://www.canada.ca/en/revenue-agency/services/benefits/recovery-sickness-benefit.html>
- Gives income support to employed and self-employed individuals who are unable to work because they are sick or need to self-isolate due to COVID-19, or have an underlying health condition that puts them at greater risk of getting COVID-19

During this unprecedented time, we urge you to continue following the guidance of public health officials. Thank you also to all Residents for your continued cooperation and patience as we all work together to get through this.

Stay well and stay safe,

Hazelview Properties

*Residents in good standing are current Hazelview Properties Residents whose rental account is up to date.